October 02, 2020

Subject Matter: BEWARE OF CYBER FRAUD – Fraudulent Emails re Bank Accounts

Dear Valued Customers,

Please be aware that email bank account phishing has become a significant issue during the Global pandemic. As part of our efforts to remain vigilant to protect our customers and ourselves against these financial crimes, Elementis would like to remind you to use only verified banking details or wiring instructions to process payments to Elementis.

**Elementis will never request changes to banking details or wiring instructions via email.** If you receive a request to change banking details or wire instructions to process payments to Elementis, you should immediately contact your local Elementis Finance department to verify any such changes **before** wiring any funds. Please also contact the applicable local authorities.

If you receive a request to change Elementis’ existing bank account information or wire instructions, please do not process any payments until you have contacted your local Elementis Finance department as regional telephone number’s are located on web address www.elementis.com. We also ask that you:

- Be on high alert for any suspicious emails.
- Double check that any finance related emails you receive have the correct domain address.
- Do not just click reply on an email requesting identifying or personal information or any finance related information or changes. Start a new thread using the email address stored in your address book.
- Do not forget to purge your email cache if you inadvertently replied to an incorrect/fraudulent email address.
- Warn your customers and suppliers of this type of scam to intercept payments.
- Alert the appropriate authorities immediately.
• Also alert Elementis immediately if you find, receive or are a victim of any scam communication purporting to involve Elementis. This will help us to take timely appropriate action, including alerting other customers to beware of such communications.
• Send payments to Elementis only upon verbally verifying the banking details or wire instructions by contacting your local Elementis Finance department as our regional numbers are located on our web address www.elementis.com

Elementis appreciates your business and we want to continue to collaborate and deliver materials to you in a timely fashion. Financial safety is an important part of our efforts. We ask your help to remain vigilant as we continue to work to ensure our interactions with our staff, vendors, and customers are safe and secure.

Please contact me or Christoph Fein via phone if you have any concerns.

Sincerely,

Andrea Reinbach
Managing Director / Finance Manager SSC Europe